Signal Sciences

Continuity Essentials

Strategic guidance to maximize the value of Signal Sciences

Your web applications, APIs, and microservices are critical to your business. Signal Sciences Professional Services are designed to help you keep them secure. Whether you're a small business or a large enterprise, we pride ourselves on being our customers' advocates so they gain the most value from our web app and API protection platform.

Our goal is simple: we want to help your teams detect and defend against real world threats. Our patented architecture, realtime data, and integrations allow your teams to see and secure attacks without false positives or impacting performance.

Technical Expertise to Fortify Your Web Security

Continuity Essentials is an ideal service for customers who want a regular review cadence of their implementation supplemented by training and an assessment to ensure critical areas of improvement are identified for remediation—all provided with the goal of ensuring the customer gains the most from their security investment in Signal Sciences. Our team of technical experts has extensive security and product knowledge to share with your teams to advance your web security efforts.

Key Benefits

- Realize quickest time to value with deployment assistance
- Spread organizational awareness of a new security tool
- Mitigate risk with automated protections around unique business logic
- Streamline deployment with customized health check

Key Deliverables of Continuity Essentials

Signal Sciences 101 Training Course (remote session)
Half-day training sessions for up to 15 attendees that review management console usage, simulated application attacks, best practices, and leave-behind summary slides from the sessions.

Quarterly Health Check

Provided up to three times during the Continuity Essentials service engagement period, the health check service examines the customer's complete deployment of Signal Sciences to ensure an optimal state with full utilization. An assessment report summarizes areas of your deployment where you could be gaining more from the platform. Plus, a review with your SME of a summary of new features, any outstanding support issues, and a roadmap presentation.

Remote Advisement Session

Single remote session to understand how the customer team currently uses Signal Sciences today. Is Signal Sciences integrated into other security or infrastructure tooling? How is the customer team using Signal Sciences in day-to-day operations? The answers to these questions enable our experts to provide the customer with the most relevant and valuable guidance.

Note: Services may be provided on-site or remote. All on-site work will be subject to approved work related travel and expenses (T&E)

Any App

Cloud, Containers, PaaS, and Serverless

Web Servers and Languages

Gateways and Proxies

Any Attack

OWASP Top 10

Account Takeover

Brute force attacks

+ MORE

Any DevOps Toolchain

Slack

Datadog

Webhooks

Splunk

SIEM/SOC tools via APIs

+ MORE

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